

PRIVACY POLICY

MoniDrive

Last Updated: April 2026

MoniDrive (“we,” “our,” or “us”) is committed to protecting your privacy. This Privacy Policy describes how we collect, use, share, and protect your information when you use our Software-as-a-Service (SaaS) platform, designed for rideshare drivers operating anywhere in the world. By accessing or using MoniDrive, you agree to the terms of this Privacy Policy.

1. Information We Collect

Information You Provide to Us

Account Information: Name, email address, phone number, language, country and city, distance measurement units, vehicle make and model(s), and device make and model(s).

2. Use of Information

- We use the collected information to:
- Provide notifications and recommendations.
- Maintain service functionality.
- Improve the accuracy, performance, and reliability of the service.
- Communicate with the user and provide support.
- Ensure system security and prevent fraud.
- Comply with applicable laws in the United States.

3. Information Sharing

We do not sell personal information. We may share information only:

- With service providers (infrastructure, analytics, and payment processing via Stripe) to operate and improve the service.
- For legal reasons, when required by law.
- With the user's explicit consent.

4. Data Retention

Aggregated or anonymized data may be retained for analytical purposes.

Users may request the deletion of their data at any time.

5. Information Security

We implement reasonable administrative, technical, and physical security measures to protect information. However, no system is completely secure.

6. User Rights

Users may:

- Request access to, correction of, or deletion of their data.
- Request data portability.
- Opt out of non-essential communications.

7. International Access

All information is processed and stored in the United States. By using the service from another country, you consent to this transfer.

8. User Responsibility

The user acknowledges that the information and analytics provided by MoniDrive—such as Profitability and Performance Indicators—are generated based on information provided by the user. Any decisions the user makes based on this information are the user's sole responsibility.

9. Changes to this Privacy Policy

This policy may be updated periodically. Changes will be published along with the corresponding update date.

10. Contact Us

info@monitormaster.online

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